



Sweet Dreamz  
UIF Assistance

[www.sweet-dreamz.co.za](http://www.sweet-dreamz.co.za)

[hello@sweet-dreamz.co.za](mailto:hello@sweet-dreamz.co.za)

Office: 021 558 2979

Mobile: 082 999 9911

Fax: 086 527 6852

### **Maternity Benefits Agreement Form**

#### **Before you sign this agreement, please check the following:**

- **Are you sure you are contributing monthly to UIF? (YES/NO)**  
If UIF is not deducted from your salary you cannot claim unemployment benefits from the Department of Labour.
- **Have you claimed from UIF in the past 4 years? (YES/NO)**  
If it is maternity benefits that you have claimed in the last 4 years, you are then able to claim again.  
If you claimed sick or unemployment benefits in the last 4 years, you may not be eligible for further UIF claims.
- **Do you own your own business? (YES/NO)**  
If you are a Sole Proprietor you will not be able to claim UIF.  
If you are a member of a CC and you pay yourself a monthly fixed salary, and pay UIF, you can claim from UIF.
- **Has your baby been born already? (YES/NO)**  
All maternity UIF applications must be submitted within 8 months of your baby being born. Thereafter UIF claims will no longer be considered by the Department of Labour. Please note that any claim done after your baby is 6 months old will result in an additional R200 fee for our services.
- **Are you in possession of a bar coded Identity Document or SmartCard ID? (YES/NO)**  
If you are not a South African citizen and you are not in possession of a South African bar coded Identity Document, you should not be paying UIF and you are not entitled to UIF. There are some exceptions – So please contact us if this is the case.  
If your Identity Document has been lost or stolen, the Department of Labour are unable to process your UIF Claim. They will not accept temporary documentation.
- **Are you getting your full salary from your employer whilst on maternity leave? (YES/NO)**  
You are not able to claim for UIF should your employer be paying your full salary while on maternity leave. If they are paying a portion of your salary, you are permitted to claim, although only a portion of UIF will be paid.

**PLEASE SIGN THAT THIS HAS BEEN READ**

**SIGNATURE:**

**DATE:**

**PERSONAL INFORMATION**

Full Name as at Home Affairs: \_\_\_\_\_  
Identity Number: \_\_\_\_\_  
Home Address: \_\_\_\_\_  
Province: \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Home Telephone Number: \_\_\_\_\_  
Work Telephone Number: \_\_\_\_\_  
Mobile Number: \_\_\_\_\_  
Husband/Contact Persons Name: \_\_\_\_\_  
Husband/Contact Persons Number: \_\_\_\_\_  
Husband/Contact Persons E-mail Address: \_\_\_\_\_  
Have you ever claimed UIF?: \_\_\_\_\_  
If Yes, What year and What type of UIF Claim?: \_\_\_\_\_  
When do you expect to go on maternity leave: \_\_\_\_\_  
What is your due date?: \_\_\_\_\_  
If already born – What is the birth date? \_\_\_\_\_  
How many months will you be on Maternity Leave?: \_\_\_\_\_  
How many months are you not receiving 100% of your salary?: \_\_\_\_\_  
**Have you ever created a [www.ufiling.co.za](http://www.ufiling.co.za) profile: YES/NO**  
**(If NO then don't worry we will handle this for you.**

**If YES please supply these details:** Username: \_\_\_\_\_  
Password: \_\_\_\_\_

How did you hear about us/who referred you?: \_\_\_\_\_

**Employment Details – Its important to check your employment with The Department.**

Full Names: \_\_\_\_\_  
**hereby declare** that I was in the employ of the following companies during the last four years.

Company Name	1 <sup>st</sup> Working Day : Date	Last Working Day : Date / Current	Reason for Termination ie : Resigned / Retrenched etc.



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I, the undersigned

**FULL NAME:** \_\_\_\_\_

**SURNAME:** \_\_\_\_\_

**ID NUMBER:** \_\_\_\_\_

Appoint **Sweet Dreamz** to be my lawful agent for managing and transacting my claim for maternity benefits in terms of Section 25 of the Unemployment Insurance Act 63 of 2001, in the Republic of South Africa with full powers of authority and in my name and for my account and benefit.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Sweet Dreamz** has no legal agreement or affiliation with Department of Labour regarding any UIF claims for maternity benefits, and therefore cannot be held liable for any damages due to any action taken, or decisions made by the Department of Labour regarding our service or claim.

**Sweet Dreamz** will not be held responsible for any payments, or non-payments, by the Department of Labour because of false or insufficient information supplied by you, or any other reason.

- I understand that once **Sweet Dreamz** has submitted the application to the Department of Labour the processing and approval of the application is out of their hands and must follow due course, as stipulated by the Department of Labour.
- I understand that **Sweet Dreamz** cannot control payments by the Department of Labour and can only give me feedback on information given to them by the Department of Labour and only when issued.
- I understand that it is my responsibility to make sure that all forms and documents reach **Sweet Dreamz** in time.
- I understand that my correct forms and documents for my application should reach **Sweet Dreamz** before my baby is 6 months old.

- I understand that **Sweet Dreamz** are not allowed and will not submit my application if all my documentation is not in their possession and completed correctly by myself and any third parties that must have completed them as stipulated in the forms and instructions supplied by **Sweet Dreamz**.
- I understand that all forms (except the UI19, UI2.7 and Salary Schedule) should be original forms. **Sweet Dreamz** will only take responsibility for Original forms and faxes once they send me an Email to confirm receipt. If I do not receive the Email I will call and confirm that they did receive the documents. This will be confirmed on the phone and with an Email.
- I understand that if I were to handle my own Maternity UIF claim directly with The Department of Labour that this is a FREE service that they offer and that it was my own choice to employ **Sweet Dreamz** to consult with my claim for the said consultancy fee that they charge.
- I understand that employment records are often the biggest delay on an application and that its advisable that I check with the department of Labour that all my employment is closed and up to date at the time of claiming.
- I understand that should a reassessment of a claim be needed due to incorrect declarations by an employer which results in few credits being approved that **Sweet Dreamz** will not be able to assist in this regard.
- I understand that should a claim be blocked due to a surname mis-match or incorrect banking details of any kind that **Sweet Dreamz** cannot be held liable for the delays that this causes to rectify. Additional documents at that point will be required.
- A fee of R850.00 (Eight Hundred and Fifty Rand Only) is payable to **Sweet Dreamz** on return of the agreement form.
- I undertake to **READ AND FOLLOW** the instructions given to me by **Sweet Dreamz**. I understand that **Sweet Dreamz** cannot be held responsible for forms that are completed incorrectly by me or any other party.

**Sweet Dreamz undertakes the following:**

We will give you all the latest forms with instructions that you need.

We'll advise you on how to complete the forms.

When you go on maternity leave we will submit the forms to the Department of Labour for processing via their online portal.

When your claim is approved, we will submit the necessary continuation claim forms on your behalf.

We will assist you as far as possible if any problems arise regarding your UIF claim.

We will provide feedback on an application as and when said feedback is received from The Department of Labour.



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I understand that my application will not be submitted before the full amount is paid. This fee is all inclusive and is NOT transferable or refundable, for whatever reason, however, **Sweet Dreamz** may use their discretion in such cases. Their decision regarding these refunds is final, and they will not enter correspondence what so ever regarding this matter.

**Banking Details for Sweet Dreamz Maternity UIF Claims:**

**Account Name: Sweet Dreamz**

**Bank: FNB**

**Account Number: 62375018720**

**Account Type: Cheque Account**

**Branch: N1 City, Goodwood**

**Branch Code: 200410**

**Reference Number: Please use your surname and your date of birth.**

Thus done and signed at \_\_\_\_\_ on this day \_\_\_ of \_\_\_\_\_ 20\_\_\_

Full Name: \_\_\_\_\_

Signature: \_\_\_\_\_



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## POWER OF ATTORNEY

I, (Full Name): \_\_\_\_\_

IDENTITY NUMBER \_\_\_\_\_

hereby authorize **Sweet Dreamz**, to assist me in applying for maternity benefits on my behalf as well as receive and hand in any such documents as may be required by the Department of Labour.

I also hereby authorize **Sweet Dreamz** to receive telephonic or written updates on my Maternity UIF Claim including but not limited to any information that is deemed privileged pertaining to my claim when this required throughout the claim process until such time that my claim is complete.

I also acknowledge that **Sweet Dreamz** is in no way responsible or has no control on how the South African Labour Department should choose to handle or process the Maternity UIF benefits applications. **Sweet Dreamz** is in no way responsible for or has control over the salary percentage of clients' UIF benefit the South African Labour Department chooses to assign the applicant.

I understand that the process of UIF should I wish to queue and handle my own claim would be FREE of charge with the Department of Labour and the fee that I have paid is that of an administrative consultancy fee as the **Sweet Dreamz** claim submission is FREE.

I acknowledge and understand the above and fully understand the consultancy services of **Sweet Dreamz** or its staff are essentially Queuing services for the relevant queues and booths relating to a Maternity Benefits Application and that the advice and knowledge of the UIF process supplied by **Sweet Dreamz** or its staff can assist in the initial submission; there after all matters relating to the application are entirely in the hands of the South African Labour Department, and their relevant divisions that deal with maternity UIF benefit applications.

Signed at \_\_\_\_\_

on this \_\_\_\_ day of \_\_\_\_\_ 2020.

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Signature of Applicant